



# Oyster Park

## Primary Academy

**Ambition · Bravery · Respect**

Headteacher: Mrs J Chapman-Kemp

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### **Increasing Data Allowances**

20<sup>th</sup> January 2021

Dear Parents and Carers,

The Department for Education is currently working to extend a pilot scheme to support parents and families who have limited internet access. The information below has been sent to schools and we want to be able to support our parents as soon as this becomes available.

#### **Who can get help?**

Schools, trusts and local authorities (ordering for maintained schools) in England can request mobile data increases for disadvantaged children and young people in years 3 to 11 who are not able to attend school due to national lockdown restrictions. They must meet all 3 of these criteria:

- do not have fixed broadband at home
- cannot afford additional data for their devices
- are experiencing disruption to their face-to-face education

Schools, trusts and local authorities can also make requests for children and young people who meet the criteria above, and are:

- in any year group and have been advised to shield because they (or someone they live with) are clinically extremely vulnerable

Children with access to a mobile phone on one of the following networks might be able to benefit:

- EE
- O2
- Sky Mobile
- SMARTY
- Tesco Mobile
- Three
- Virgin Mobile
- Vodafone

Other providers will join the scheme at a later stage.

Parents and Carers are unable to apply for data increases themselves. The requests must come through Schools, Trusts or Local Authorities. To request extra mobile data, you will need to provide school with the following key information.

- the name of the mobile phone account holder
- the number of the mobile device
- the mobile network of that device (for example Three)
- whether the account holder is a pay monthly contract or pay as you go
- the name of the pupil and class the data is required for

This information will be stored securely and the data will not be shared with anyone other than the Department for Education through their secure portal.

Yours faithfully,

*J Chapman-Kemp*

Mrs J Chapman-Kemp,  
Headteacher